

Ordering NDSS and Healthy Living NT Products for Nursing Home Clients

The National Diabetes Services Scheme (NDSS) is a Commonwealth program administered by Diabetes Australia that provides people with diabetes with products e.g. syringes, needles, blood and urine test strips at a subsidised rate. People with diabetes need to be formally registered on the NDSS. Registration for the NDSS is free and for life. Registration forms can be downloaded from Healthy Living NT's website www.healthylivingnt.org.au – under Services. Contact us if you would like registration forms posted.

A person with diabetes or a Health Clinic/Nursing Home ordering for a person with diabetes in their care can save a substantial amount of money by utilising the NDSS.

Nursing Homes can order supplies for people with diabetes in their care, using the NDSS registration number of each patient. The registration number must be quoted every time products are ordered by/on behalf of the patient.

A Purchase Order (PO) must accompany the order if the clinic is ordering products on behalf of the patients. It is acceptable for the order to be written out in full on the Purchase Order, using the Product and Price list as a guide.

Any Purchase Order for NDSS product must record:

- The patient's full name
- The patient's NDSS registration number and concession card details including expiry date (if applicable)
- The type and amount of product required
- The address to where the product is to be sent to
- The name and contact details of the person ordering the product on behalf of the patient

Ordering Requirements

Syringes and pen needles are only available to people with diabetes requiring insulin. Please advise Healthy Living NT when the patient's status needs to be changed to 'insulin requiring'.

Maximum product allowable to each individual every 6 months is:

- Reagents & Testing Strips: 9 boxes of 100 or 900 strips every six months
- Syringes and Pen Needles: 12 boxes of 100 or 1,200 needles every six months

Product Delivery

- Healthy Living NT will post the product ordered by the Nursing Home within 2 working days of receipt of purchase order
- Healthy Living NT will invoice the Nursing Home for the cost of the products
- Healthy Living NT also stocks a wide range of competitively priced products including Home Blood Glucose Meters, Lancets, batteries and literature. For pricing information, please contact us or go to www.healthylivingnt.org.au

Please contact Healthy Living NT in Darwin 08 8927 8488 or Alice Springs 08 8952 8000 if you require any further information.



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Healthy Living NT
is the trading name of the
Diabetes Association
of the Northern Territory
Incorporated.

Healthy Living NT
is the registered NT
licence holder for
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